

Privacy Policy

Here at QIC, we understand the value of non-disclosure of confidential data and personal data. Our company believes that such aspects of life should not be divulged without the client's consent and can not be used for advertising and other purposes. The client's personal data has access to a specially appointed employee who works directly with him; no other specialist has access to the user's confidential information.

Personal Identification that we collect

We use the client's personal data including name, email address, phone number, and other confidential information, solely for the purpose of performing the quotation ordered by the client from the company via our website or our official channels. This information may be used in connection with our permission based subscription services, such as promotional emails, email alerts, or direct requests for callbacks for quotations or other requests. Our company does not use the confidential data of its clients for its own purposes. We do not transfer personal data of our clients to third parties. We do not sell confidential information for any use in advertising purposes. Visitors to the company's resources will never be bothered by marketers who have received their data through QIC.

How we use your information

When you request for a quotation from our website, we will use your information to process the insurance quotation and contact you to verify your details, clear all your doubts about your quotation, and help you issue the insurance policy. We also use your personal information to support our business operations. Examples include:

- to Establish And Manage Business Relations With You;
- to Respond To Inquiries, Requests, Or Comments That We Receive;
- to Operate, Improve And Personalize The Services We Offer And Improve, Diagnose Problems With, And Administer The Website;
- to Communicate Special Offers, Promotions, and Information About QICuae.com And Via Email Or Your mobile number
- to Understand Your Insurance Product Needs And Preferences And Market Insurance Products To You That We Believe May Be On Interest To You;

We May Provide You With Promotional Offers And Other Marketing Communications By Email or WhatsApp

Cookies

We sometimes collect anonymous information from visits to our website to help us provide better customer service. This may be 'clickstream data' that captures and measures visitor activities on our websites or 'cookies' – a piece of information stored on the hard drive of a computer by a web server to enhance and simplify a website user's experience by identifying a user if he/she has previously accessed that website. Cookies are commonly used on the Internet. The cookies used on this site do not include any information that others could read and understand about you, such as your name, account, or policy number. They contain no personal information about you. Most Internet browsers allow you to turn off the cookie function. If you want to know how to do this please look at the help menu on your browser. However, please note this will restrict certain services you can use. We are constantly striving to improve the quality of our service and the efficiency of our systems, so please assist us in this by advising us of any changes in personal information as soon as possible.

Security of your Personal Information

QIC UAE secures your personal information from unauthorized access, use, or disclosure. If you have chosen to make an online payment for your insurance policy by credit card, UAE Qatar Insurance Co. secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use, or disclosure. When personal information (such as a credit card number) is transmitted to other websites, it is protected through the encryption, such as the Secure Socket Layer (SSL) protocol. This document should be shown to anyone else who is covered by or a party to any services or products you buy from us.

Copyright And Trademarks

QIC UAE owns the trademarks, logos, and service marks displayed on this website. Materials on this site are protected by copyright. No part of these materials may be modified, reproduced, stored in a retrieval system, transmitted, copied, distributed or used in any other way for commercial or public purposes without UAE QIC's prior written consent. Policy Updates We may make changes to this privacy statement from time to time. Such changes will be effective from the time they appear on the Site.

Giving Consent

If you have given us your consent to process your data for any purpose, you also have the right to withdraw such consent at any time by emailing us and we will do the needful accordingly.

Policy update

We may make changes to this privacy statement from time to time. Such changes will be effective from the time they appear on the Site. If you have any questions or concerns about our Privacy Policy please email our Head of Call Centre Operations Walaa Alsahin, at Walaa.alsahin@bd.qatarinsurance.com